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February 11, 2014

Owens Communication Attn: Kirk Owens 405.456.9494

RE: Letter of Commendation

Mr. Owens:

In April of 2013, we had the pleasure of doing business with you. We hired Owens Communication to install the NEC phone system in our Edmond office. After using the phone system extensively for almost a full year, we are satisfied that its components facilitate our needs. We appreciate that upon our entering contract with you, our system was installed in a timely and professional manner. Furthermore, our training session for utilizing our phone system was very thorough and at a pace we could keep up with.

Since the initial installation of our phone system, you have proven quite responsive to any questions or concerns we have had. We appreciate you accommodating our needs and treating us like valued customers. We recommend you to others. Thank you for a job well done.

Sincerely,

Mike Aynes, President Aynes Enterprises 706 W Edmond Road Edmond, OK 73003

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